

# GENONCALL

## *PC Software Operation Manual*

***Applicable to GCU-4K and KUTAI Control Unit Connected  
with KCU-30 / KCU-40 / KCU-31 / KCU-41 / KCU-42  
Communication Module***



**KUTAI ELECTRONICS INDUSTRY CO., LTD.**

TEL : +886-7-8121771

FAX : +886-7-8121775

Website : [www.kutai.com.tw](http://www.kutai.com.tw)

Headquarters : No.3, Ln. 201, Qianfu St., Qianzhen Dist., Kaohsiung City 806037, Taiwan



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## SECTION 1 : SOFTWARE INSTALLATION

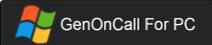
### 1.1 CREATE A PERSONAL ACCOUNT ON THE KUTAI SERVER

Before using GenOnCall for PC software, you must apply for a personal connection account.

URL : <https://account.kutai.net/Login>

Go to the Kutai website [www.kutai.com.tw](http://www.kutai.com.tw) ► Click  on the Kutai home page ► Click on [CREATE AN ACCOUNT](#) ► Read the *Terms of Services* carefully, then enter the Captcha  and press  ► Fill in the user name, email account and password, enter the Captcha  and click  ► Log-in to the email account entered to copy the four digit authentication code sent by the server ► In the Kutai Account Management System page enter the account name and password, enter the Captcha  and click  ► enter the four digit authentication code from the email and click  The account application procedure is complete.

### 1.2 PC SOFTWARE DOWNLOAD

Go to KUTAI website to download the GenOnCall for PC software (zip file), or go to the "Download" tab of the KCU module product internal page, and click 

Download URL : <http://www.kutai.com.tw/tw/download.html>

Application software name : "GenOnCall For PC"

For the mobile phone APP, go to Google Play or Apple Store to download the GenOnCall.app

## SECTION 2 : PC SOFTWARE OPERATION INSTRUCTION

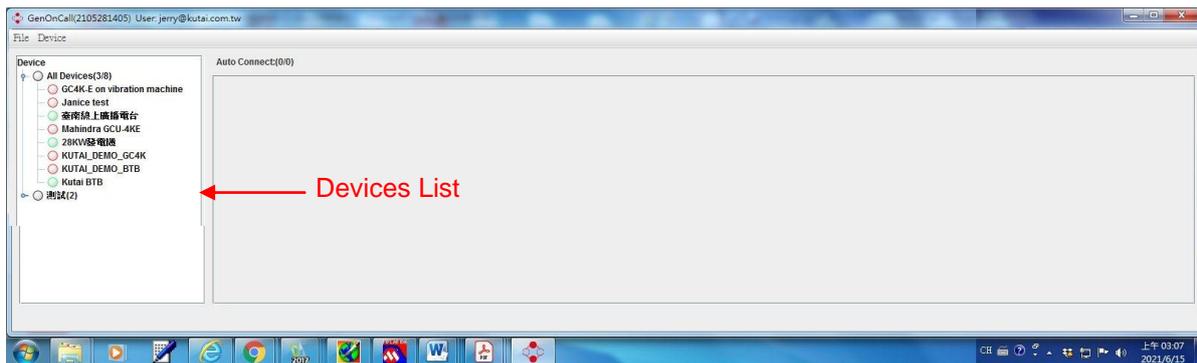
### 2.1 Account Password Login

Unzip the file and execute the "GENONCALLFORPC.EXE".

Enter the Email address and Password before click "OK", as shown on the right.



### 2.2 Control Interface Description



The  on the devices list means this device is offline now ;

The  means the device is online.

**Auto Connect** : A tick in the box means that the device will automatically connect ; otherwise, the device will not be automatically connected.

**Device Controller** : Click to open the device monitor screen.

**About** : Display device serial number.

When using KCU-30 or KCU-40, only the KCU serial number will be displayed.

**File :**

Login : Login with KUTAI member.

Language : Change the language of the screen.

Logout : Logout of KUTAI member.

Exit : Exit the GenOnCall PC software interface.

**Device :**

All Device Auto Connect : Connect all online devices on the device list.

Clean All Connect : Clear all connected devices.



**2.3 Operation Screen Description**

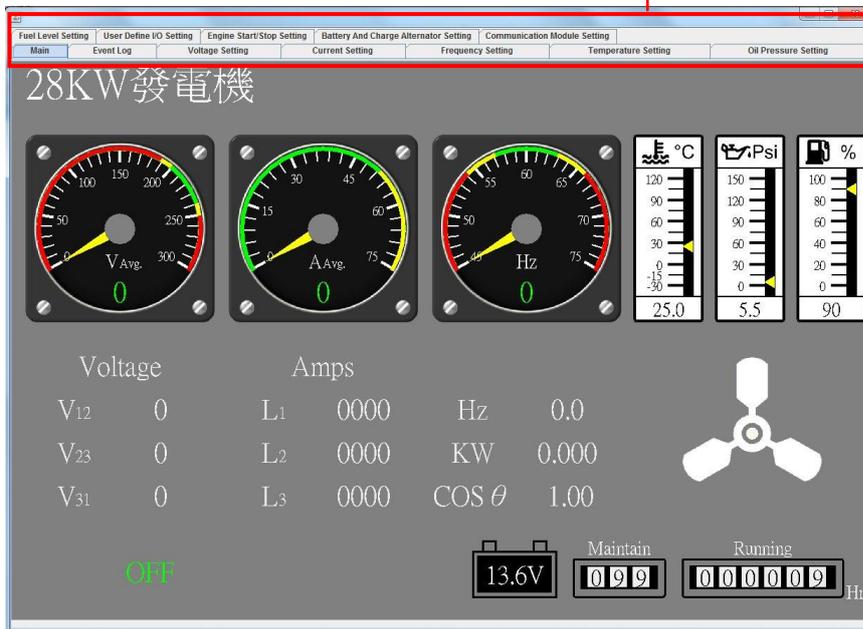


Click the device name to open the stand-alone connection

Devices electrical parameter display area

**2.4 GCU-4K Monitoring Screen Example**

Screen page and system parameters selection



**Attention!!**

GenOnCall For PC software only provides remote monitoring of the real-time power parameters and system parameters of the connected control units. Cannot directly operate the control unit, modify system parameters or perform device binding or unbinding. To perform complete functions of remote monitoring and operation used the smart mobile devices for connection.

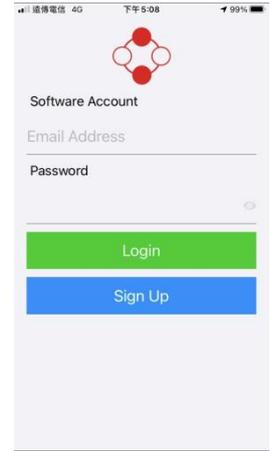
## SECTION 3 : MOBILE APP BINDING AND UNBINDING INSTRUCTION

### 3.1 Account Password Login

There are two versions of the GenOnCall APP to match the User mobile device operating system, which a User can download from the following sites.

1. Apple iOS : Go to the Apple Store and download the GenOnCall.APP
2. Android : Go to Google Play store and download the GenOnCall.APP

Enter the Email address and Password before click “Login”, as shown on the right.



### 3.2 Device Binding Operation

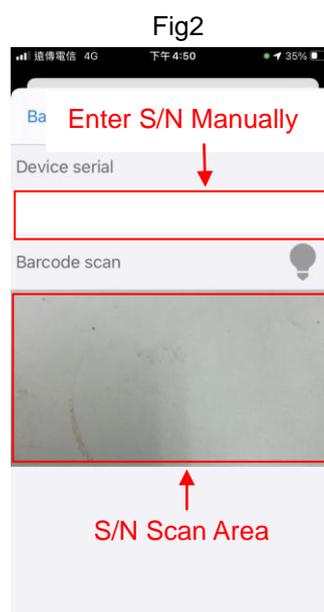
- 1) KUTAI control unit needs to be bound to monitor and operation, click the bind button (as showed in Fig1).
- 2) Manually enter or directly scan the product serial number. If the control unit is connected with a KCU-30 or KCU-40 module, enter the serial number of the KCU-30 or KCU-40; if using other KCU modules, enter the serial number of the control unit (as showed in Fig2)
- 3) If the screen shows that the device is not online, refer to the relevant hardware manual for operation; if the device is online, it will enter next information editing screen.
- 4) Device information editing instruction (as showed in Fig3) :

Device Name : User defined the product name

Operator Account : Authority to remote operate and monitor the control unit. If the owner assigns operator authority to another account then this authority will automatically be removed.

Viewer Account : Authority to monitor all paramaters and operating status. The controller allows up to seven Viewer connections at one time.

- 5) After the device is successfully bound, the bound device will be displayed in the device list.



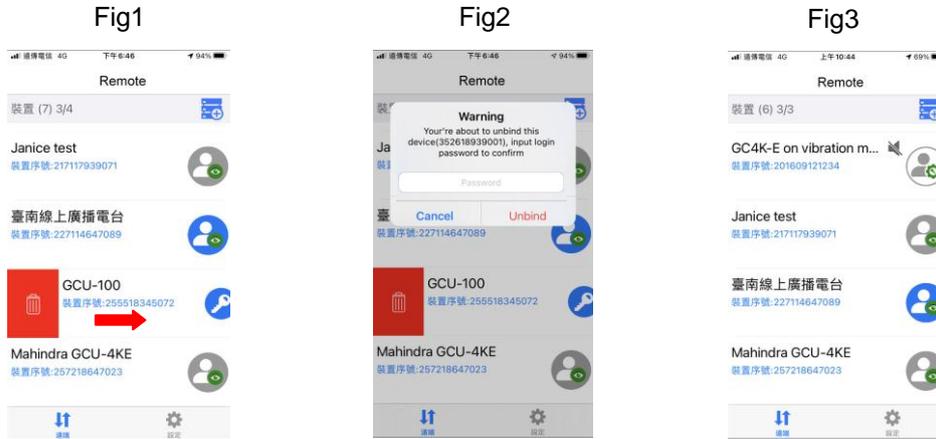
### 3.3 Device Unbinding Operation

#### 1) Apple iOS Unbinding Operation

Step1 : Tap the device you want to unbind in the device list and swipe right (as showed in Fig1).

Step2 : Click the red option, enter the owner's password and click Unbind (as showed in Fig2).

Step3 : After unbinding the device successfully, it will automatically disappear from the device list (as showed in Fig3).

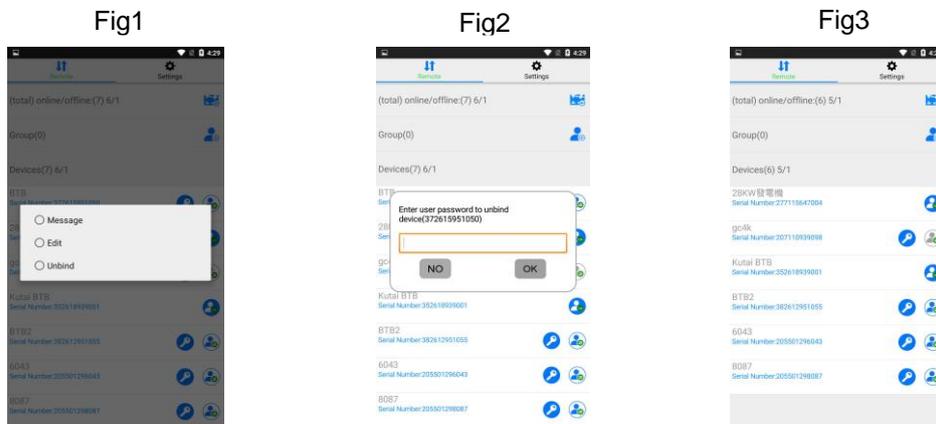


#### 2) Android Unbinding Operation

Step1 : Tap and hold the device name you want to unbind in the device list until a message box appears (as showed in Fig1).

Step2 : Click the "Unbind" option, enter the owner (Owner) password in the message box and click "OK" (as showed in Fig2).

Step3 : After unbinding the device successfully, it will automatically disappear from the device list (as showed in Fig3).



### 3.4 Symbol Description

Symbol	Description	
	Owner : Authority to edit operator and viewer and assign a generator name.	
	Operator : Authority to remote operate and monitor the control unit. If a gray icon is displayed, the device is not online.	
	Viewer : Authority to monitor all paramaters and operating status. If a gray icon is displayed, the device is not online.	